



CUSTOMER BENEFITS

BERCHTOLD Corporation's Technical Support Team is proud to offer preventative maintenance and extended warranty programs for our CHROMOPHARE®, TELETOM® and OPERON® products. In keeping with the highest standards set by BERCHTOLD Corporation, our service organization offers the following unique benefits to our customers:

Quality

To ensure the highest quality service standards, we utilize only factory-trained, dedicated service technicians; never third-party service organizations.

Dependability

Our technicians maintain extensive parts inventories, resulting in maximum product uptime and minimum repair times.

Reliability

We employ only OEM authorized parts, maintaining Original Equipment Manufacturing standards and specifications.

Responsibility

Our around-the-clock technical assistance with a guaranteed maximum 24-hour on-site response time provides peace of mind.

Flexibility

Flexible scheduling results in minimal OR disturbance while maintenance is performed.

Documentation

Updated and accurate documentation is provided for your required regulatory inspections.

Pricing

Competitive, flexible pricing structures are available to meet budgetary constraints.

“Our mission as a Technical Service Team is to provide unmatched service beyond the sale to further enhance the BERCHTOLD user experience.”

Pete Koste
Director Technical Service
BERCHTOLD Corporation

TECHNICAL SERVICE

**3 SERVICE PROGRAMS
TO MEET YOUR
SPECIFIC NEEDS**

I. Preventative Program

Our Preventative Program provides (2) Preventative Maintenance inspections per year with free parts on scheduled preventative maintenance and an additional 25% discount on parts, travel and labor for unscheduled maintenance.

II. Preferred Program

Our Preferred Program provides unlimited, unscheduled maintenance visits, full coverage for parts, travel and labor on all equipment covered including ChromoVision® and TeleVac® systems.

III. Premium Program

Our Premium Program provides (2) Preventative Maintenance inspections per piece of equipment. This program also provides unlimited, unscheduled maintenance visits, full coverage for parts, labor and travel on all equipment covered including ChromoVision® and TeleVac® systems and all available product field modifications.

